# Acceptance Tests

**Sprint 3 – Acceptance Tests**

1. As a registered user, I would like to update my Account details so I can change my name, address, and phone number

**Criterion 1**: Given that the user already logged in, when the user wants to change personal details, they click on "Update Profile", and if information entered is new, details will be updated on the system and inside the database

**Criterion 2**: Given that the user is already logged in, when the user wants to update personal details, they click on "Update Profile" , and if information entered is not new, then there won't be any changes made to the system

|  |  |
| --- | --- |
| ID | 24 |
| Purpose | Test the “Account Details” page with new data |
| Set Up | User named “mattsmith” has logged in to the system |
| Steps | 1. Navigate user to “My Profile” |
|  | 2. User will then click “Update Profile” |
|  | 3. User will then input new and valid values in the field regarding their contact details |
| Expected Result | The system then shows a message saying the new details have been registered and details will now be changed in the system |

|  |  |
| --- | --- |
| ID | 24 |
| Purpose | Test the “Account Details” page with current data |
| Set Up | User named “mattsmith” has logged in to the system |
| Steps | 1. Navigate user to “My Profile” |
|  | 2. User will then click “Update Profile” |
|  | 3. User will then input current and valid values in the field regarding their contact details |
| Expected Result | The system then shows a message saying that the details entered already exists within the system will not be changed in the system |

1. As an admin, I would like to view workers’ availability for the 7 days, so I can assign new customers to them (5)

**Criterion 1**: Given that user is logged in to an admin account, and one of the team member is available at the moment, and when there is a new customer that needs to be assigned to a worker, then I can view his/her availability.

**Criterion 2**: Given that user is logged in to an admin account, and no team member is available for the moment, I can view his/her availability for the upcoming weeks and inform the customer to choose a more suitable time

|  |  |
| --- | --- |
| ID | 25 |
| Purpose | Test the “Employee Availability” page |
| Set Up | User named “mattsmith” has logged in to the system |
| Steps | 1. User will be taken to dashboard |
|  | 2. User will then click “Employee Schedule” and be taken to list of employees and time and days they are scheduled for |
|  | 3. User will then click on an available employee |
| Expected Result | The system will show that an employee is available and new service/customers can be assigned to them |

|  |  |
| --- | --- |
| ID | 25 |
| Purpose | Test the “Employee Availability” page |
| Set Up | User named “mattsmith” has logged in to the system |
| Steps | 1. User will be taken to dashboard |
|  | 2. User will then click “Employee Schedule” and be taken to list of employees and time and days they are scheduled for |
|  | 3. User will then click on available employee |
| Expected Result | User can now see that no employee is available for the moment and will contact the customer to choose a more suitable time |

## **Acceptance Tests from Previous Sprints (1-23) Modified**

**As a Customer, I would like to create/ Sign Up for an account so I can use the application. 20**

Criterion 1: Given that the customer has not made an account, when the customer registers and entered their details properly. Then ensure that an account has been created in database and is linked to the application. Then returned to the main page/ sign in page.

Criterion 2: Given that an account is not made, and details are given are not valid, when the user wants to finish creating the account, the fields are highlighted, and an account will not be created.

**As a Registered User, I would like to create an appointment with a service provider so I can book a time with them.**

Criterion 1: Given that the user has logged in, when the user applies for new appointment, and gave appropriate information, appointment is created in the database and is shown in both the worker’s dashboard and the user’s dashboard.

Criterion 2: Given that the user has logged in, when the user applies for new appointment, and gave invalid information, appointment is not created in the database as there are no services available for that time and day and is not shown in both the worker’s dashboard and the user’s dashboard.

|  |  |
| --- | --- |
| ID | 1 |
| Purpose | Test the Sign Up with a non-existent username |
| Set Up | No user called “oscarling” is in the system |
| Steps | 1. Navigate to Sign Up page |
|  | 2. Select Sign Up |
|  | 3. Enter “oscarling” as username, other values for other fields |
| Expected Result | System reports that username does not exist; New User added |

|  |  |
| --- | --- |
| ID | 1 |
| Purpose | Test the Sign Up with an existing username |
| Set Up | User called “oscarling” is in the system |
| Steps | 1. Navigate to Sign Up page |
|  | 2. Select Sign Up |
|  | 3. Enter “oscarling” as username, other values for other fields |
| Expected Result | System reports that username exists, New User is not added to the system |

|  |  |
| --- | --- |
| ID | 2 |
| Purpose | Test Make an Appointment with an invalid time |
| Set Up | User called “oscarling” is in the system |
| Steps | 1. Navigate to Sign In page |
|  | 1. Click Sign In |
|  | 1. Enter Credentials and Sign In |
|  | 1. Navigate to Make an Appointment Page |
|  | 1. Select Invalid/unavailable date/time: 11/08/1997 00:00, other values for other fields |
| Expected Result | System reports that the date/time is unavailable for appointment; appointment schedule is not added |

|  |  |
| --- | --- |
| ID | 2 |
| Purpose | Test Make an Appointment with a valid time |
| Set Up | User called “oscarling” is in the system |
| Steps | 1. Navigate to Sign In page |
|  | 1. Click Sign In |
|  | 1. Enter Credentials and Sign In |
|  | 1. Navigate to Make an Appointment Page |
|  | 1. Select available date/time: 12/12/2020 10:30, other values for other fields |
| Expected Result | System reports that the appointment is made, Appointment added |

**As an employee, I would like to view the company dashboard so I can track my current booking and assigned working hours.**

Criterion 1: Given that the employee has an existing account, when the employee logs in, they are taken to the dashboard, and they can view what service and days they are booked in for and their assigned working hours.

Criterion 2: Given that the employee has an existing account, when the employee logs in, they are taken to the dashboard, and since they have not put up their schedule for the week, they have not been assigned a service and will not be able to see what service and days they are booked in for and their assigned working hours and then will be taken to schedule page

 

|  |  |
| --- | --- |
| ID | 3 |
| Purpose | Test the view company dashboard page with existing employee account/user id |
| Set Up | User named isreeram has name registered and already exists in the system |
| Steps | 1. Log in to the company website and user will be taken to the dashboard page |
|  | 2. The user will be able to see a list of services and list of employees plus weekly roster |
|  | 3. User will click on their name |
| Expected Result | The user will be able to see information regarding the services they are booked for and their assigned working schedule/hours for the week |

|  |  |
| --- | --- |
| ID | 3 |
| Purpose | Test the view company dashboard page with existing employee account/user id |
| Set Up | User named isreeram has name registered and already exists in the system |
| Steps | 1. Log in to the company website and user will be taken to the dashboard page |
|  | 2. The user has not put up their schedule for the week. The user will be able to see a list of services and list of employees plus weekly roster |
|  | 3.User will not be able to see list of services and weekly roster |
| Expected Result | The user will be taken to the schedule page where they can add their availability for the week |

**As a customer, I would like to sign up/log in so I can view available time and date for a service.**

Criterion 1: Given that the user has logged in, when the user views the company’s dashboard, they can choose the service they require , and can see the different times available for service, then they can choose a date and time and it is shown in the dashboard. 

Criterion 2: Given that the user does not have an account, and details provided are invalid, then an error message pops up and the website will deny access for the user and prompt for a sign up.

|  |  |
| --- | --- |
| ID | 4 |
| Purpose | Test the available service time and date with existing customer account |
| Set Up | A user called vsreeram has an account with the company and exists in the system |
| Steps | 1. Navigate to the log in page |
|  | 2. User will be taken to the dashboard page and will be given a list of services on the screen |
|  | 3. Choose a service |
| Expected Result | The user will be able to see information regarding the service they have chosen including times and dates |

|  |  |
| --- | --- |
| ID | 4 |
| Purpose | Test the available service time and date with a non-existent customer account |
| Set Up | A user called vsreeram does not have an account with the company and does not exist in the system |
| Steps | 1. Login to the system |
|  | 2. User will be denied access and be taken to the sign-up page |
|  | 3. Enter “vsreeram” as username and other values for other fields. |
|  | 4. User will be taken to the dashboard page and will be given a list of services on the screen. |
|  | 5 . Choose a service |
| Expected Result | System reports that username does not exist. A new user is added. After logging in, user will now be able to see list of service time and date |

**As a customer, I would like to view my appointment details so I can track the date/time of the booking**

**Criterion 1:** Given the account is existed, and successfully login, when the customer wants to review the appointment details, user can see location, date/time and doctor

**Criterion 2:** Given the user do not have account, and have a booking number, when the booking number correct then ensure user able to see the details.

|  |  |
| --- | --- |
| ID | 5 |
| Purpose | View appointment details and track booking as a registered user |
| Set Up | A customer called andhika is already registered in the database system |
| Steps | 1.Navigate to MyAppointment page |
|  | 2. Select view MyAppointment details |
|  | 3. User will be able to view the details of the appointment that include date and time |
| Expected Result | System report that user does exist and user will be able to see their appointment details under MyAppointment page |

|  |  |
| --- | --- |
| ID | 5 |
| Purpose | View appointment details and track booking with non-registered user |
| Set Up | A user does not have account |
| Steps | 1.Navigate to MyAppointment page |
|  | 2. Select view MyAppointment details |
|  | 3. user will ask to input booking number |
|  | 4. System will check if the booking number are correct then navigate user to appointment details |
| Expected Result | System report that user does not exist, but user have booking number. System will show details if booking number are correct |

**As a registered user, I would like to update my Account details so I can change my name, address and phone number.**

**Criterion 1:** Given that the user already logged in, when the user wants to change personal details, and provide new information, account details are updated inside the database based on what the user has inputted   
  
**Criterion 2:** Given that the user already logged in, when the user wants to change personal details, and provide current information that already exists, account details are not updated inside the database based on what the user has inputted

|  |  |
| --- | --- |
| ID | 6 |
| Purpose | Test update account details with new information |
| Set Up | A user named ‘andhika’ already exists in the system |
| Steps | 1. Navigate to the MyAccount page |
|  | 2. Press edit in MyAccount page |
|  | 3. Enter new information that needs to be changed |
| Expected Result | System reports that name, address and phone number are new and so changes have been made to the system |

|  |  |
| --- | --- |
| ID | 6 |
| Purpose | Test update account details with current information |
| Set Up | A user named ‘andhika’ already exists in the system |
| Steps | 1. Navigate to the MyAccount page |
|  | 2. Press edit in MyAccount page |
|  | 3. Enter current information |
| Expected Result | System reports that name, address and phone number are the same and exist and so changes have not been made to the system |

**As an admin, I would like to login to the system so I can add a new employee to our team.**

**Criterion 1:** Given that the admin is logged in, when a new employee wants to join the team, then the admin add the new employee to the system with the rest of the team members.

**Criterion 2:** Given that the admin is logged in, when an employee account exists within the system when the admin adds the employee to the system with the rest of the team members, the system denies and there is a pop up message saying that the account is already within the system

|  |  |
| --- | --- |
| ID | 7 |
| Purpose | Test Add employee with new user |
| Set Up | Admin is logged in |
| Steps | 1. Navigate to the login page |
|  | 2. Enter the admin account’s username and password |
|  | 3.Admin has logged in succesfully |
| Expected Result | Admin can now add new employee to the system and information will be stored in the database |

|  |  |
| --- | --- |
| ID | 7 |
| Purpose | Test Add employee with existing user |
| Set Up | Admin is logged in |
| Steps | 1. Navigate to Login page |
|  | 2. Enter the admin account’s username and password |
|  | 3. Admin has logged in succesfully |
|  | 4.Admin adds existing employee |
| Expected Result | System reports that the account exists within the system and nothing has been added to the database |

**As an admin, I would like to view workers’ availability for the 7 days, so I can assign new customers to them.**

**Criterion 1:** Given that one of the team member is available at the moment and when there is a new customer that needs to be assigned to a member, then as an admin, I can view his/her availability to decide whether I can assign this customer to this employee or another employee.

**Criterion 2:** Given that team members’ available is unviewable to normal account, when wanting to assign a new customer to one of the team members, as an admin, I don’t know who I can assign the customer to, then I may try to assign this customer to a member who is unavailable at the moment.

|  |  |
| --- | --- |
| ID | 8 |
| Purpose | Test the Admin can view workers’ availability for the next 7 days |
| Set Up | An admin account is created and there are several workers in the system |
| Steps | 1. Navigate to Worker page |
|  | 2. Enter the admin account’s username and password |
| Expected Result | System shows all workers’ information and their availability for the next 7 days |

|  |  |
| --- | --- |
| ID | 8 |
| Purpose | Test normal account can’t view workers’ availability for the next 7 days |
| Set Up | Normal account is created and there are several workers in the system |
| Steps | 1. Navigate to Worker page |
| Expected Result | System shows only worker’s information details but no availability to normal account. |

**As a customer I would like to find out how to contact the business so I could directly contact them if I need. (5)**  
  
Criterion 1: Given that the company/admin has added contact details to the company details, when navigating to the Contact Us page, then the contact details for the company/business will be listed including phone number, address, and email.   
  
Criterion 2: Given that the company has not added their contact details, when navigating to the Contact Us page, then a message will be shown telling the customer that the company has not added their details.

|  |  |
| --- | --- |
| **ID** | 9 |
| **Purpose** | Test the Contact Us page |
| **Set Up** | Company’s contact details already exist on the webpage |
| **Steps** | 1.  Navigate to the Company’s website |
|  | 2. User will then click on Contact Us tab |
| **Expected Result** | The user will be able to see list of contact details such as phone number, address, and email. |

|  |  |
| --- | --- |
| **ID** | 9 |
| **Purpose** | Test the Contact Us page with no description |
| **Set Up** | Company’s contact details do not exist on the webpage |
| **Steps** | 1.  Navigate to the Company’s website |
|  | 2. User will then click on Contact Us tab |
| **Expected Result** | The user will get a message on the screen saying that the company has not yet added their details |

**As a customer I would like to learn more about a business via a webpage so I can know what kind of business I am enquiring a service from. (3)**  
  
Criterion 1: Given that the company/admin added a short description of their business, when landing on the About Us page, text should be shown exactly what was submitted by the admin.  
  
Criterion 2: Given that the company has not added their description of the business, when landing on the About Us page, a message should be shown instead saying that the company has not added this description.

|  |  |
| --- | --- |
| **ID** | **10** |
| **Purpose** | Test the About Us page |
| **Set Up** | Short description about the business exists on the webpage |
| **Steps** | 1. Navigate to the company’s website |
|  | 2. User will click on About Us tab |
| **Expected Result** | The user will be able to see a short description of the business they are enquiring service from |

|  |  |
| --- | --- |
| **ID** | **10** |
| **Purpose** | Test the About Us page with no description |
| **Set Up** | Short description about the business does not exist on the webpage |
| **Steps** | 1. Navigate to the company’s website |
|  | 2. User will click on About Us tab |
| **Expected Result** | The user will get a message on the screen saying that the company has not yet added a description |

**As an admin I would like to find out whether a customer is registered so I can confirm them when to come to the appointment**  
  
Criterion 1: Given that an admin is logged in, when viewing the schedules of the company, and navigating to the specific booking desired, the details of the booking is shown, and the name of the worker as well as the customer that booked is shown as well  
  
Criterion 2: Given that an admin is logged in, when viewing the schedules of the company, and navigating to the specific booking desired, the details of the booking is not shown, and the name of the worker as well as the customer that booked is not shown as there is no booking for that week

|  |  |
| --- | --- |
| **ID** | **11** |
| **Purpose** | Test the appointment page with booking |
| **Set Up** | User named “janedoe” has logged in as Admin to the system |
| **Steps** | 1. Admin will be able to see the company’s dashboard |
|  | 2. Admin will be taken to company’s schedule |
|  | 3. Admin will then click on specific booking |
| **Expected Result** | The user will be able to see information regarding customer bookings plus name of the employee for that service and details of the customer that is booked in |

|  |  |
| --- | --- |
| **ID** | **11** |
| **Purpose** | Test the appointment page with no booking |
| **Set Up** | User named “janedoe” has logged in as Admin to the system |
| **Steps** | 1. Admin will be able to see the company’s dashboard |
|  | 2. Admin will be taken to company’s schedule |
|  | 3. Admin will get a screen with no booking list |
| **Expected Result** | The user will not be able to see information regarding customer bookings plus name of the employee for that service and details of the customer that is booked in for the week as there was no booking made |

**As an employee I would like to find out the details of the customer so then I can contact them when needed**

**Criterion 1:**Given that a worker is logged in, when viewing the dashboard, and navigating to the specific booking desired, and when clicking on the customer’s name, their contact details will be shown, including phone number and email.

**Criterion 2:** Given that a worker is logged in, when viewing the dashboard, and navigating to the specific booking desired, and when clicking on the customer’s name, their contact details such as phone will not be shown as the customer has not given that detail

|  |  |
| --- | --- |
| **ID** | **12** |
| **Purpose** | Test the Customer Details |
| **Set Up** | User named “johndoe” exists as a worker account and logged in |
|  | 1. Employee will navigate to the bookings and click on the booking they require |
|  | 1. User will click on customer name to view contact details |
| **Expected Result** | The user will be able to see customer details such as name, phone number and email |

|  |  |
| --- | --- |
| **ID** | **12** |
| **Purpose** | Test the Customer Details with no information |
| **Set Up** | User named “johndoe” exists as a worker account and logged in |
|  | 1. Employee will navigate to the bookings and click on the booking they require |
|  | 1. User will click on customer name to view contact details |
| **Expected Result** | The user will be able to see customer details such as name, phone number and email |

**As an admin I would like to edit schedules so I can assign rosters and working time for next months**  
  
Criterion 1: Given that an admin is logged in, when viewing the schedules for next week, and clicking on a “add schedule” button, and entering the details including date and time and worker(s) involved, then creates availabilities for the company at that time and date.   
  
Criterion 2: Given that an admin is logged in, when viewing the schedules for next week, and clicking on a “delete schedule” button, and selecting details for the desired schedule, then the availability of the selected time will be deleted

|  |  |
| --- | --- |
| **ID** | **13** |
| **Purpose** | Test the edit schedule |
| **Set Up** | User named “janedoe” has logged into the system |
| **Steps** | 1. Admin will be able to view schedules for upcoming week |
|  | 2. Admin will click on “add schedule” button |
|  | 3. Admin will then enter details such as date, time, employees for the service and create availabilities at the set time and date |
| **Expected Result** | Admin will now be able to see list of availabilities for the company |

|  |  |
| --- | --- |
| **ID** | **13** |
| **Purpose** | Test the edit schedule |
| **Set Up** | User named “janedoe” has logged into the system |
| **Steps** | 1. Admin will be able to view schedules for upcoming week |
|  | 2. Admin will click on “delete schedule” button |
|  | 3. Admin will then select details for that schedule and delete availability |
| **Expected Result** |  |

**As a worker, I would like to submit a request to cancel appointments so that I am able to take medical leave if needed**  
  
Criterion 1: Given that a worker is logged in when viewing a dashboard that shows their current appointments, and selecting an appointment, and selecting “request cancellation”, then system marks the appointment and is visible to the admin as marked.   
  
Criterion 2 : Given that a worker is logged in when viewing a dashboard that shows their current appointments, and selecting an appointment, and selecting “request cancellation”, then system marks does not mark the appointment as there are no workers available to fill in   
 

|  |  |
| --- | --- |
| **ID** | **14** |
| **Purpose** | Test cancel appointment |
| **Set Up** | User named “mattsmith” has logged in to the system |
| **Steps** | 1. User will be able to view company’s dashboard with current appointments |
|  | 2. User will then select an appointment |
|  | 3. User will be able to request cancellation for the appointment they were scheduled |
| **Expected Result** | The system will mark this request and the admin will be able to see this information |

|  |  |
| --- | --- |
| **ID** | **14** |
| **Purpose** | Test cancel appointment |
| **Set Up** | User named “mattsmith” has logged in to the system |
| **Steps** | 1. User will be able to view company’s dashboard with current appointments |
|  | 2. User will then select an appointment |
|  | 3. User will be able to request cancellation for the appointment they were scheduled |
| **Expected Result** | The system will not be able to mark this request as there are no workers available to fill in |

**As a worker I would like to update my profile so that I can change my contact details if they change**  
  
Criterion 1: Given that a worker is logged in, and clicks on “Edit Account”, then inputting valid values into the fields, then the system changes the details of the account.   
  
Criterion 2: Given that a worker is logged in, and clicks on “Edit Account”, then inputting invalid values into the fields, then a message is shown that some fields have invalid inputs, and the details are not changed in the system.

|  |  |
| --- | --- |
| **ID** | **15** |
| **Purpose** | Test the “My Profile” page with valid details |
| **Set Up** | User named “mattsmith” has logged in to the system |
| **Steps** | 1. Navigate user to “My Profile” |
|  | 2. User will then click “Edit Account” |
|  | 3. User will then input valid values into the field regarding their contact details |
| **Expected Result** | The system will register these new details and changes will be made |

|  |  |
| --- | --- |
| **ID** | **15** |
| **Purpose** | Test the “My Profile” page with invalid details |
| **Set Up** | User named “mattsmith” has logged in to the system |
| **Steps** | 1. Navigate user to “My Profile” |
|  | 2. User will then click “Edit Account” |
|  | 3. User will then input invalid values in the field regarding their contact details |
| **Expected Result** | The system then show a message saying that some fields have invalid inputs and details will not be changed in the system |

**As a customer, I want to be able to view my booking history with time and date, so I book a service for upcoming weeks accordingly (8)**

**Criterion 1**: Given that the customer has booked appointments with the company before, when they click on booking history, they should be able to see a list of previous bookings with time and date

**Criterion 2:** Given that the customer hasn’t booked appointments with the company before, when they click on history, they will not be able to see any booking.

|  |  |
| --- | --- |
| **ID** | **16** |
| **Purpose** | Test the Booking History Page  with existing booking |
| **Set Up** | User exists in the system |
| **Steps** | 1. Log in to Customer Account |
|  | 1. Navigate to the Booking Appointment Page |
|  | 1. Click on Booking History |
| **Expected Result** | System will show a webpage with a list of previous bookings made by the account. Details printed with each listing, sorted by date and time. |

|  |  |
| --- | --- |
| **ID** | **16** |
| **Purpose** | Test the Booking History Page with no booking |
| **Set Up** | User exists in the system |
| **Steps** | 1. Log in to Customer Account |
|  | 1. Navigate to the Booking Appointment Page |
|  | 1. Click on Booking History |
| **Expected Result** | System will show a webpage with no booking list. |

**As an employee, I would like to submit a request for schedule change for upcoming weeks so I can work for longer hours or more days if needed (8)**

**Criterion 1:** Given that the employee’s schedule changes, when they log in they can submit a request for schedule change, and when selecting “Add availability” with days and time, then system marks the availability and is visible to the admin as marked

**Criterion 2** : Given that the employee’s schedule changes, when they log in they can submit a request for a schedule change, and when selecting “Delete availability” with days and time, then system marks the appointment and is visible to the admin as marked

|  |  |
| --- | --- |
| **ID** | **17** |
| **Purpose** | Test Add availability function |
| **Set Up** | User exists in the system |
| **Steps** | 1. Log in to Worker account |
|  | 1. Navigate to Schedule |
|  | 1. Press “Add Availability” |
|  | 1. Select date and time and submit. |
| **Expected Result** | System stores available schedule, sends notification to Admin account |

|  |  |
| --- | --- |
| **ID** | **17** |
| **Purpose** | Test Delete availability function |
| **Set Up** | User exists in the system |
| **Steps** | 1. Log in to Worker account |
|  | 1. Navigate to Schedule |
|  | 1. Press “Delete Availability” |
|  | 1. Select already made availability |
| **Expected Result** | System stores available schedule, sends notification to Admin account |

**As a worker I would like to be able to see a full timetable of the week so I can see visually my work hours (5)**

**Criterion 1:**Given that the worker is signed in, and they have been scheduled working times, when selecting timetable, the timetable will be shown with blocks of times when they are assigned

**Criterion 2:**Given that the worker is signed in, and they have been schedule times, and they can see the timetable, when clicking on a booking, they will be able to access functions such as requesting reschedule and requesting cancellation

|  |  |
| --- | --- |
| **ID** | **18** |
| **Purpose** | Checking visual timetable |
| **Set Up** | 1. Worker account created and in system 2. Working times and appointments assigned to this account |
| **Steps** | 1. Worker Account Logged in |
|  | 1. Navigate to timetable/ Dashboard |
| **Expected Result** | System displays a visual timetable; Visual timetable to have blocks that indicate the working hours and appointments assigned to Worker Account |

|  |  |
| --- | --- |
| **ID** | **18** |
| **Purpose** | Interaction with timetable |
| **Set Up** | 1. Worker account created and in system 2. Working times and appointments assigned to this account |
| **Steps** | 1. Worker Account Logged in |
|  | 1. Navigate to timetable/ Dashboard |
|  | 1. Click on appointment block in timetable |
| **Expected Result** | System displays appointment details; system displays other possible functions (e.g. reschedule/ cancellation) |

**As an admin, I would like to be able to change/add contact details to the company so that it is visible to customers when they look for it on the application. (3)**

**Criterion 1:**Given that contact details have not been added, and an admin account is signed in, when clicking on “Edit Details”, fields can be filled in with values according to contact details (e.g Email, Address, Phone Number).

**Criterion 2:**Given that contact details have been added but need to be changed, and an admin account is signed in, when clicking on “Edit Details”, fields can be filled in with values according to contact details (e.g Email, Address, Phone Number).

|  |  |
| --- | --- |
| **ID** | **19** |
| **Purpose** | Testing adding details for the company |
| **Set Up** | User is already logged into the system |
| **Steps** | 1. Admin Sign in |
|  | 1. Click “Edit Company Details” |
|  | 1. Input valid values according to each field |
|  | 1. Click “Add” |
| **Expected Result** | System updates each value with the new inputs; System reports that changes have been made. |

|  |  |
| --- | --- |
| **ID** | **19** |
| **Purpose** | Testing changing details for the company |
| **Set Up** | User is already logged into the system |
| **Steps** | 1. Admin Sign in |
|  | 1. Click “Edit Company Details” |
|  | 1. Input valid values according to each field |
|  | 1. Click “Change” |
| **Expected Result** | System updates each value with the new inputs; System reports that changes have been made. |

**As a customer, I want to be able to leave a review for the service so that I can give feedback or satisfaction comment (5)**

**Criterion 1:**Given the user is logged in, and user is on review page, when the user clicks leave a review and fills the field with information then review will be submitted.

**Criterion 2:**Given the user is not logged in, and is on review page, when the user clicks leave a review and fills the field with information , the user will be taken to log in page and asked to enter details for log in

|  |  |
| --- | --- |
| **ID** | **20** |
| **Purpose** | Testing Review function with logged in account |
| **Set Up** | User is logged in to the system |
| **Steps** | 1. Customer account Logged in |
|  | 1. Navigate to Booking History |
|  | 1. Select “Give Review” on a previous appointment |
|  | 1. Input Valid values into fields provided |
|  | 1. Click “Done” |
| **Expected Result** | System shows the review has been made and is in the system and redirects the user back to main page |

|  |  |
| --- | --- |
| **ID** | **20** |
| **Purpose** | Testing Review function with account not logged in |
| **Set Up** | User is not logged into the system |
| **Steps** |  |
|  | 1. Navigate to Booking History |
|  | 1. Select “Give Review” on a previous appointment |
|  | 1. Input Valid values into fields provided |
|  | 1. Click “Done” |
| **Expected Result** | System shows the user is not logged in to submit review and redirects them back to log in page |

**As a worker, I want to be able to get notifications if there are new appointments so that I can organize my timetable.  (1)** 

**Criterion 1:**Given the worker is in the dashboard, when worker receives new appointments, then alerts will pop up to notify the worker.

|  |  |
| --- | --- |
| **ID** | **21** |
| **Purpose** | Receiving Notifications |
| **Set Up** | 1. Workers account created and in system 2. Customer account created and in system 3. Appointment ready to be submitted from another account |
| **Steps** | 1. Worker Logged in |
|  | 1. Submit Appointment assigned to Worker |
|  |  |
| **Expected Result** | System creates appointment; System sends an email to Worker regarding appointment; System creates popup notification regarding appointment on Worker’s dashboard. |

**As a customer, I want to be able to check the email for contacting the company, so I can email them my new request (3)**

**Criterion 1:** Given the customer is on the login page, when he successfully logged in and click the Contact us link on the sidebar, then all the contact details for the company shows up.

|  |  |
| --- | --- |
| **ID** | **22** |
| **Purpose** | Test the Contact Us page |
| **Set Up** | Company’s contact details already exist on the webpage |
| **Steps** | 1.  Navigate to the Company’s website |
|  | 2. User will then click on Contact Us tab |
|  | 1. Click on email link |
| **Expected Result** | System will redirect webpage to email system used by the user; The company email as the recipient |

**As an admin, I want to be able to modify the about me for my company webpage, So I can update new information if there has a change. (3)**

**Criterion 1:**  Given the admin is logged in to the system, when they change the information in the about me page with new information, then system will say new changes have been made, stores it in system and the new information will be shown in the about me page

**Criterion 2:**  Given the admin is logged in to the system, when they change the information in the about me page with current or existing information, then system will say changes have not been made

|  |  |
| --- | --- |
| **ID** | **23** |
| **Purpose** | Changing About Me for the company with new details |
| **Set Up** | 1. User exists in the system 2. Company’s About Me Details already is on the webpage |
| **Steps** | 1. User signs in |
|  | 1. User clicks “Edit Company Details” |
|  | 1. User inputs new values into the Description field |
|  | 1. User clicks on “Change” |
| **Expected Result** | System updates each value with the new inputs: System reports that changes have been made. |

|  |  |
| --- | --- |
| **ID** | **23** |
| **Purpose** | Changing About Me for the company with existing details |
| **Set Up** | 1. User exists in the systemCompany’s About Me Details already is on the webpage |
| **Steps** | 1. User signs in |
|  | 1. User clicks “Edit Company Details” |
|  | 1. User inputs existing values into the Description field |
|  | 1. User clicks on “Change” |
| **Expected Result** | System does not update each value with the new input: System reports that information exists in the system and no changes have been made. |